



New E-Statement Customer Information

Name: _____

Mailing Address: _____

City, State, Zip Code: _____

Account Numbers: _____

(Can be checking, savings, CD's and Loans)

E-mail Address: _____

Password to view statements (must be 6-10 characters; alpha-numeric with a minimum of at least 2 alpha and 2 numeric)

(please print clearly) _____

Change Information *(current customers with E-Statements)*

My current email address has changed. My NEW email address is:

Please change my E-Statements back to paper/mail statements
Account Number(s) _____

Hardware and Software Requirements

The following is required to access and open your E-Statement:

- 1) A PC running Microsoft Windows XP operating system or higher, or Mac OS X 10.4 operating system or higher.
- 2) Internet and Email access.
- 3) Adobe Reader version 9 (or higher) in order to download, display or print your E-Statement. If you do not currently have the Adobe Reader program, it can be downloaded from the Heritage Bank of Central Illinois website.

Please select how you would prefer to be contacted in case there are any questions regarding this application.

Telephone (_____) _____ E-Mail _____ U.S. Mail _____

I hereby authorize Heritage Bank of Central Illinois to send my bank statements and/or notices to the e-mail address(es) listed above. I understand that my password(s) will prevent unauthorized access of my statement, and that it is my responsibility to maintain the confidentiality of my password(s). I understand that beginning with my next statement cycle, I will receive my statements and/or notices by e-mail and no longer by U.S. Mail.

Once completed, please fax your application to 309-362-2698, take the application to any Heritage Bank of Central IL banking office, or mail to: **Heritage Bank of Central Illinois, Attn: Electronic Services Division, 615 N Trivoli Ave, Trivoli, IL 61569.**

Signature: _____ **Date:** _____

----- For internal use only: -----

Confirmation Sent: _____ Confirmation Received: _____ Navigator: _____ Director: _____

How was request read? In person Mail Fax Received by: _____ Date: _____

Verified by: Gov't picture ID By phone-security questions Letter to address on system and verified signature